

Claremont Bank Surgery

Friends and Family Questionnaire June 2018

“How likely are you to recommend the surgery to a friend or family member?”

Extremely Likely	99.79%
Likely	0%
Neither Likely or Unlikely	0%
Unlikely	0%
Extremely Unlikely	0.21%
Don't Know	0%

Comments:

Extremely Likely	I have always had excellent advice from the lady doctors here.
Extremely Likely	Have been with the practice since coming to Shrewsbury in 1973. Excellent care.
Extremely Likely	Very good.
Extremely Likely	Always helpful and friendly. Appointments readily available most of the time.
Extremely Likely	I am impressed with the accessibility for doctors' appointments and also the information screen as well.
Extremely Likely	This is a wonderful surgery. Everyone is so helpful.
Extremely Likely	Excellent service.
Extremely Likely	Fab! Can't thank enough. Doctor's listen and take you seriously, which is something you don't find often.
Extremely Likely	Always, always fit my children in if needed.
Extremely Likely	Fantastic service, always get an appointment. Prompt and helpful.
Extremely Likely	All excellent, as usual.
Extremely Likely	Best surgery in Shrewsbury and surrounding areas.
Extremely Likely	Very good.
Extremely Likely	Treated very well by all at the surgery.

Total people who completed the questionnaire: 21